

Interested in becoming a voice for Amigo's customers?

This inbox is not monitored, please do not reply. We are experiencing very high call volumes and please ask you not to call or email us if you have a question regarding this email. You can find all relevant information about the Amigo Customer Committee, and general information on our dedicated Scheme website, [here](#).

Hello,

Would you like to help shape how Amigo customers could be compensated?

Our first Scheme of Arrangement was not sanctioned by the High Court. The Judge asked us to increase customer involvement in deciding how a potential new scheme could work and defining what options are most attractive. As a direct response to this feedback, we are putting together an independent Customer Committee.

What is a Customer Committee?

We will select 8 people at random to form a collaborative 'voice' of our customers. The selected individuals will provide a representative customer opinion on Amigo's potential options; including the possibility of a new scheme.

A new scheme would define how (and when) we pay customers any valid compensation for loans which were mis-sold, for example due to affordability reasons. We would like your voice to be heard as there are alternative options, which include not doing a new scheme and Amigo filing for insolvency.

We would like to have a mix of customers; past and present borrowers and guarantors, to be a part of the committee. The Financial Ombudsman will also be invited to attend, as the largest creditor of Amigo.

What will it involve?

Group meetings will be held virtually over zoom (or similar) where an independent advisor will provide a detailed overview and any relevant information on Amigo's options. This will include the possible outcomes of the options, primarily focusing on the outcome for our customers, but also for other stakeholders. As a committee member, your responsibility will be to give thoughts and opinions on the information that you are given. You and other members will discuss and provide feedback.

We expect there to be around five committee meetings over the period of a month, likely to last around an hour each time - although please note, details of timings will be confirmed in due course.

Interested? Find out below how to register.

If you would like to be involved in the Customer Committee, you will need to register your interest before 5pm on the 27th July 2021. [Click here](#) to register.

Everyone who registers their interest will be put into a ballot and selected at random. If you are selected, we will contact you to let you know.

Thanks in advance,
Gary Jennison
Chief Executive - Amigo Loans

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